



Hales Property Management Inc.

February 22, 2010

Mega Locksmith & Security
47 W. Division St. Ste. 204
Chicago, IL 60610

RE: Professional Locksmith Service

sent via: Email

Dear Mr. Knafo:

On behalf of Hales Property Management, Inc., I wanted to acknowledge your exemplary service performance over the past several years. It is often difficult to find a company that is able to accommodate the unexpected emergency security requests that our clients demand to be addressed in a timely manner. However, your company has been able to go above and beyond the call of duty on a consistent and professional basis.

In our line of business, our resources are often times a direct reflection of our level of service and commitment that our clients expect and thus it is critical to have a sound security contractor especially when it involves time sensitive execution. Your company has generated positive feedback from our numerous clients which is a testament to the type of service delivered.

Finally, I would also like to recognize the effectiveness of your security consulting services. Through the use of technology, many of our properties have taken advantage of various economical security solution recommendations where other companies have failed. The result has ultimately lead to adding overall value and piece of mind to the various properties that we manage.

Sincerely,

Hales Property Management, Inc.

A handwritten signature in black ink that reads 'Keith J. Hales' followed by three dots.

Keith J. Hales
President